

**Following are the findings of the Student Satisfaction Survey conducted during the
Academic Year 2019-20**

1. How do you rate different facilities provided in the Library of the Institute?

Options	No. of Students	Percentage
Excellent	48	43.24
Very Good	38	34.24
Good	22	19.82
Satisfactory	3	2.7
Poor		
Total	111	100

2. How do you rate the service rendered in the Office of the Institute?

Options	No. of Students	Percentage
Excellent	55	49.55
Very Good	39	35.14
Good	17	15.31
Satisfactory		
Poor		
Total	111	100

3. Your opinion about Computer Lab of the Institute

Options	No. of Students	Percentage
Excellent	56	50.45
Very Good	33	29.73
Good	22	19.82
Satisfactory		
Poor		
Total	111	100

4. Your opinion regarding the Quality of Food served and other Facilities in the Canteen

Options	No. of Students	Percentage
Excellent	15	13.51
Very Good	31	27.93
Good	48	43.24
Satisfactory	10	9.01
Poor	7	6.31
Total	111	100

5. Your rating of Cleanliness and Hygiene maintained in the Institute

Options	No. of Students	Percentage
Excellent	79	71.17
Very Good	26	23.43
Good	4	3.6
Satisfactory	2	1.8
Poor		
Total	111	100

6. How do you rate facilities like Drinking Water, Lighting, Fan etc. in the Institute?

Options	No. of Students	Percentage
Excellent	83	74.77
Very Good	28	25.23
Good		
Satisfactory		
Poor		
Total	111	100

7. Availability of Faculty Members after the classes

Options	No. of Students	Percentage
Always Available	87	78.38
Mostly Available	22	19.82
Sometimes Available	2	1.8

Not Available		
Total	111	100

8. Your rating of overall Academic Environment in the Institute

Options	No. of Students	Percentage
Excellent	63	56.76
Very Good	25	22.52
Good	22	19.82
Satisfactory	1	0.9
Poor		
Total	111	100

9. Your opinion about Parking Facility available in the Campus

Options	No. of Students	Percentage
Very Good	31	27.93
Good	22	19.82
Satisfactory	5	4.5
Poor		
Not Applicable	53	47.75
Total	111	100

10. Whether the Institute is located in Eco-friendly Green Campus?

Options	No. of Students	Percentage
Yes	90	81.08
No	21	18.92
Total	111	100

11. Whether you were able to Access Online Classes conducted during Lockdown?

Options	No. of Students	Percentage
Yes	103	92.79
No	8	7.21
Total	111	100

12. How do you rate Online Classes conducted during Lockdown?

Options	No. of Students	Percentage
Excellent	69	62.16
Very Good	24	21.62
Good	8	7.21
Satisfactory	7	6.31
Poor	3	2.7
Total	111	100

13. Whether you were Able to Get your Doubts Clarified during Online Classes?

Options	No. of Students	Percentage
Yes	80	72.07
No	31	27.93
Total	111	100

14. Whether you were Able to Access your Teachers/Mentor during Lockdown?

Options	No. of Students	Percentage
Always	65	58.56
Most of the Times	35	31.53
Occasionally	8	7.21
Rarely	3	2.7
Never		
Total	111	100

15. Whether you were Able to Access the Online Materials Uploaded by the Faculty during Lockdown?

Options	No. of Students	Percentage
Yes	111	100
No		
Total	111	100

Major Findings of the Survey

- More than 75 percent of the students feel that the facilities in the Library of the Institute are either ‘excellent’ or ‘very good’, while, nearly 85 percent of them feel the same about service rendered by the Office of the Institute
- More than 80 percent feel that the Computer Lab is either ‘excellent’ or ‘very good’; while the rest feel that it is ‘good’
- Close to 95 percent of students rate cleanliness and hygiene maintained at the Institute as either ‘excellent’ or ‘very good’; almost 75 percent of the students rate facilities like drinking water, lighting facilities fan etc. as ‘excellent’ while the rest rate these facilities as ‘very good’
- Students seem to be quite content about the availability of faculty members after the class hours; more than 78 percent feel that the faculty members are always available after the classes
- Close to 80 percent of the students feel that overall academic environment at the Institute is either ‘excellent’ or ‘very good’
- Around 48 percent of the students are of the opinion that parking facility at the Institute is either ‘excellent’ or ‘very good’, while the same percent of students opt ‘not applicable’ option which means they use public transport for coming to the Institute
- More than 80 percent agree that the Institute is located in ‘Eco-friendly Green Campus’
- Close to 93 percent of students were able to access online classes conducted during lockdown announced on account of COVID-19; almost 84 percent of students rate online classes conducted as either ‘excellent’ or ‘very good’
- 72 percent of students were able to get their doubts clarified during online classes; 90 percent of students felt that they could ‘always’ or ‘most of the times’ access their teachers/mentor during lockdown
- All the students were able to access the online materials uploaded by the faculty members during lockdown