

**Following are the findings of the Student Satisfaction Survey conducted during the  
Academic Year 2018-19**

Opinion about facilities provided in the Library of the Institute

Options	No. of Students	Percentage
Excellent	49	42.24
Very Good	40	34.48
Good	23	19.83
Satisfactory	4	3.45
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Rating of the service rendered in the Office of the Institute

Options	No. of Students	Percentage
Excellent	53	45.69
Very Good	37	31.90
Good	26	22.41
Satisfactory		
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Feedback about Computer Lab of the Institute

Options	No. of Students	Percentage
Excellent	52	44.83
Very Good	40	34.48
Good	24	20.69
Satisfactory		
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Opinion regarding the Quality of Food served in the Canteen

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Excellent	20	17.24
Very Good	34	29.31
Good	50	43.10
Satisfactory	9	7.76
Poor	3	2.59
<b>Total</b>	<b>116</b>	<b>100</b>

Rating of Cleanliness and Hygiene maintained in the Institute

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Excellent	75	64.66
Very Good	35	30.17
Good	6	5.17
Satisfactory		
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Opinion about facilities like drinking water, lighting, fan etc. provided in the Institute

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Excellent	80	68.97
Very Good	36	31.03
Good		
Satisfactory		
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Availability of Faculty members after the classes

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Always Available	94	81.03
Sometimes Available	22	18.97
Not Available		
<b>Total</b>	<b>116</b>	<b>100</b>

Rating of overall Academic Environment in the Institute

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Excellent	65	56.04
Very Good	30	25.86
Good	21	18.10
Satisfactory		
Poor		
<b>Total</b>	<b>116</b>	<b>100</b>

Opinion about Parking facility available in the Campus

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Excellent	40	34.48
Very Good	35	30.17
Good	23	19.83
Satisfactory	12	10.35
Poor	6	5.17
<b>Total</b>	<b>116</b>	<b>100</b>

Whether the Institute is located in Eco-friendly Green Campus?

<b>Options</b>	<b>No. of Students</b>	<b>Percentage</b>
Yes	95	81.90
No	21	18.10
<b>Total</b>	<b>116</b>	<b>100</b>

## **Analysis of Major Findings of the Survey**

- More than 80 percent of the students feel that academic environment in the Institute is either excellent or very good
- Students feel that faculty members are available for necessary consultation after the class hours
- More than three fourth of the students have highly positive opinion about facilities provided in the library and computer lab as well as service rendered in the office
- Vast majority of students (95 percent approximately) feel that cleanliness and hygiene maintained in the Institute is either excellent or very good
- Students have no grievance regarding drinking water, lighting, fan and such other facilities of the Institute
- Little more than 5 percent of the students are not satisfied with the parking facility; while only 2.6 percent of the students feel that quality of food served in the canteen is poor